



WARRANTY POLICY FOR RENTAL RANGE GENERATORS WITH DEUTZ ENGINES

- THE WARRANTY COVERS the Products against any assembly or manufacturing defects during a period which depends on the application of the generator (prime power application vs. stand-by application) and on the brand of the engine fitted in it. In the case of generators with DEUTZ engines, this period corresponds to TWENTY-FOUR MONTHS since date of invoice or 2000 RUNNING HOURS, whichever occurs first, regardless of the application of the generator.
- THE WARRANTY COVERS the repair or replacement of defective components without charge. The decision if it is necessary to replace or repair defective parts will be taken only by INMESOL or its authorized workshops.
- The installation and travels as well as payment for over time, late hours, per diem, towing, hotel and telephone will always be at the cost of the customer as well as the cost for parking and transport of both defective and replacement parts.
- The report of the defects should be made in writing to INMESOL within a period of 8 days from the date of the incident, by filling the template "REQUEST FOR REPAIR FORM". INMESOL will reply the customer with the instructions about how to proceed in order to solve the problem.
- Components that are not manufactured by INMESOL are covered by the warranty from the original manufacturer, and only the original manufacturer can accept or reject the warranty coverage for them. INMESOL shall, in no event, be liable for the decision of the original manufacturer.
- THE WARRANTY DOES NOT COVER the wearing parts.
- THE WARRANTY DOES NOT COVER any direct or indirect damages or any side effects of breach down such as, but not limited to, the renting of a substitute generator during the repair period.
- THE WARRANTY is valid as long as the customer is using the machine in a correct way and for the use that the machine is designed for, and that the client is following the instruction manuals. Break downs caused by incorrect handling of the machine (wrong connections, over load, use of inadequate of coolant and lubrication products, not complying with the maintenance norms, including the periods of no use etc.) ARE NOT COVERED.
- THE WARRANTY LOOSES ITS VALIDITY if the customer is not complying with established payment schedules.
- THE WARRANTY DOES NOT COVER machines that have suffered modifications or repairs not authorized by INMESOL.
- THE WARRANTY DOES NOT COVER those failures caused by the USE OF FUEL, LUBRICANTS OR DEF THAT DO NOT MEET THE MANUFACTURES'S SPECIFICATIONS listed in the instruction manual.